



Sales and Ordering Information

Epoxy Technology, Inc.
14 Fortune Drive
Billerica, MA 01821 USA

Business Hours: 8:30am - 5:00pm EST

Phone: 1-978-667-3805
Fax: 1-978-663-9782

Web Site: www.EPOTEK.com
Email: salesinfo@EPOTEK.com

Mail all RFQ's and PO's to:
customerservice@EPOTEK.com

Epoxy Technology is obligated to collect tax from the states of MA, CA, FL, & IN, unless tax exempt status is verified.

We accept:



Orders for new customers that total \$250 or less will be accepted by Credit Card.

Terms and Conditions:

Terms of Payment are Net 30 Days. Provide credit references in order to establish Net 30 Days terms.

Remit to:

PO Box 5963
Springfield, MA 01101-5963

Orders will be shipped F.O.B. Billerica, MA.

Service and Shipping Information:

Most orders are shipped within 10 business days after receipt of order. For orders that require a "Certificate of Analysis", other testing, or custom formulated materials, allow a 15 day lead time from receipt of order to ship date.

Modes of Shipment:

UPS® and FedEx®

Products which are classified restricted for shipping purposes (HazMat) incur additional fees. Please discuss this with a Sales Associate when placing your order.

Business Classification:

Privately held Corporation, small business.
Established 1966, ISO-9001 Certified
An equal opportunity employer

Government Supply Information:

- Federal Supply Code (FSCM): 33246
- Federal Tax ID#: 04-2399999
- SIC Code: 2891

Returns / Breakage / Discrepancies:

- Items ordered in error and returned are subject to a restocking charge.
- Returns may not be made without prior authorization.
- Returns must be received within 15 days from the day RMA is issued.
- Shipments should be inspected immediately upon receipt.
- All breakage and discrepancy claims should be made promptly and reported in writing within 15 days after receipt of shipment.

New Products / Custom Formulations:

Epoxy Technology, Inc. is constantly adding adhesives to its existing line of quality products. When you cannot find the product or are unsure if a material will meet your specifications or needs, please contact the technical service staff for advice or assistance. If a product is not available to fit your requirements, we will work with you to develop one that will.

Email: techserv@EPOTEK.com

Representation:

We have foreign distributors throughout the world. For the name and address of the distributor in your country, please contact us or visit our website:
www.EPOTEK.com